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APPLICATION NO. FILING DATE FIRST NAMED INVENTOR ATTORNEY DOCKET NO. 09/945,193 08/31/2001 10007972 4497 Henri Jacques Suermondt EXAMINER HEWLETT-PACKARD COMPANY Intellectual Property Adminstration JARRETT, SCOTT L P.O. Box 272400 ART UNIT PAPER NUMBER Fort Collins, CO 80527-2400 3623 MAIL DATE DELIVERY MODE

Please find below and/or attached an Office communication concerning this application or proceeding.

The time period for reply, if any, is set in the attached communication.



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APPLICATION NO./ CONTROL NO.	FILING DATE	FIRST NAMED INVENTOR / PATENT IN REEXAMINATION	ATTORNEY DOCKET NO.
09945193	8/31/2001	SUERMONDT ET AL.	10007972

HEWLETT-PACKARD COMPANY
Intellectual Property Adminstration

EXAMINER
SCOTT L. JARRETT

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Commissioner for Patents

The Examiner's Answer mailed July 9, 2008 inadvertently failed to include a list of the references relied upon in the claims under appeal. Please replace section 8 of the Examiner's Answer mailed July 9, 2008 with the following listing of the evidence relied upon.

(8) Evidence Relied Upon Joseph D. Patton Jr. & Herber C. Feldman, Service Parts Handbook The Solomon Press Publishers, 1997, ISBN: 0-934623-73-2

Patton, Joseph D. et al., Service Management Principles and Practice - Third Edition ISA Press, 1994, ISBN: 1-55617-491-8

Glovitz et al., U.S. Patent No. 5,682,421.

P.O. Box 272400

Fort Collins. CO 80527-2400

/Scott L Jarrett/ Primary Examiner, Art Unit 3623